

**EFFECTIVE JULY 2009/A PARTIR DE JULIO 2009**

Metro: Hacienda Heights

**ALL THE BEST PACKAGES**

All the Best .....	\$ 119.95
Digital Cable, Road Runner Standard or EarthLink, and Digital Phone Unlimited	
Surf N' View .....	\$ 82.95
Digital Cable and Road Runner Standard or EarthLink	
Talk N' View .....	\$ 82.95
Digital Cable and Digital Phone Unlimited	
Surf N' Talk .....	\$ 72.95
Road Runner Standard or EarthLink, and Digital Phone Unlimited	
Todo Lo Mejor .....	\$ 104.95
Nuestra Tele Paquete, Road Runner Basic, and Digital Phone Unlimited	
Ver Y Navegar .....	\$ 72.95
Nuestra Tele Paquete and Road Runner Basic	
Upgrade your Digital Cable or Nuestra Tele Paquete to Video Extreme (additional) .....	
	\$ 55.00
Basic Cable, choice of 5 tiers, choice of 4 Premium Services, DVR Service (optional), and Service Protection Plan	
Upgrade your Road Runner Standard to Road Runner Turbo (additional) .....	
	\$ 10.00

**CABLE PACKAGES/PAQUETES**

Digital Cable Package .....	\$ 50.95
Basic Cable and 1 Digital tier	
Choose your Tier/Escoja: Variety, Choice, HD, Movies, Sports, Español, and El Paquetazo Dos <sup>1</sup>	
Digital Cable Extreme .....	\$ 109.95
Basic Cable, choice of 5 tiers, choice of 4 Premium Services, DVR Service (optional), and Service Protection Plan	
El Paquetazo .....	\$ 37.95
Nuestra Tele Paquete .....	\$ 50.95
Basic Cable and Español Tier	
Nuestra Tele Basico .....	\$ 27.95
Broadcast and Español Tier	
Broadcast .....	\$ 14.56
Basic Cable (includes Broadcast) .....	\$ 53.00

**DIGITAL SERVICES/SERVICIOS DIGITALES**

Digital Tiers <sup>2</sup> (each) .....	\$ 5.00
Variety, Choice, HD, Movies, Sports, Español, and El Paquetazo Dos <sup>1</sup>	
Family Choice <sup>3</sup> .....	\$ 12.99

<sup>1</sup> Requires subscription to Español Tier. Requiere subscripción al Español Tier.  
<sup>2</sup> Requires subscription to Digital Cable service and a Digital Receiver. Requiere subscripción al servicio Digital Cable y Recibidor digital.  
<sup>3</sup> Family Choice cannot be combined with any other video programming. Family Choice not available in all areas. El servicio Family Choice no se puede combinar con cualquier otra programación de video. Family Choice no es disponible en todas las áreas.

**24/7 CUSTOMER SERVICE**

1-888-TW-CABLE

WWW.TIMEWARNERCABLE.COM/SOCAL

**PREMIUM SERVICES/SERVICIOS**

HBO®, Showtime Unlimited®, STARZ!®, Cinemax®, Playboy TV, Playboy TV en Español*	
First Premium Service .....	\$ 15.00
Second Premium Service .....	\$ 12.00
Third Premium Service .....	\$ 10.00
Each Additional Premium Service .....	\$ 8.00
Playboy TV en Español* .....	\$ 5.00
*With subscription to Español Tier only. Con Subscripción a Español Tier solamente.	

**INTERNATIONAL PREMIUMS/PREMIOS INTERNACIONALES**

Not all services available in all areas. No todos los servicios son disponibles en todas las áreas.

ART (Arabic) .....	\$ 11.95
Tapesh Television (Farsi) .....	\$ 11.95
GMA Pinoy (Filipino) .....	\$ 11.95
TFC (Filipino) .....	\$ 11.95
TV5 Monde (French) .....	\$ 14.95
RAI International (Italian) .....	\$ 14.95
TV Japan (Japanese) .....	\$ 24.95
Han Mi TV (Korean) .....	\$ 14.95
MBC (Korean) .....	\$ 14.95
TAN (Korean) .....	\$ 14.95
CTI Zhong Tian Channel & CCTV4 (Mandarin) .....	\$ 11.95
ETTV Super Channel (Mandarin) .....	\$ 11.95
C1R (Russian) .....	\$ 11.95
RTN (Russian) .....	\$ 14.95
TV Asia (South Asian) .....	\$ 14.95
ZEE TV (South Asian) .....	\$ 14.95
SBTN (Vietnamese) .....	\$ 11.95

**INTERNATIONAL PACKAGES/PAQUETES INTERNACIONALES**

Not all packages available in all areas. No todos los paquetes son disponibles en todas las áreas.

Chinese Value Package .....	\$ 19.95
Includes CTI Zhong Tian, CCTV4, & ETTV Super Channel.	
Filipino Value Package .....	\$ 19.95
Includes GMA Pinoy & TFC.	
Russian Value Package .....	\$ 19.95
Includes CIR & RTN.	
South Asian Value Package .....	\$ 24.95
Includes ZEE TV & TV Asia.	

**SEASONAL SPORTS SERVICES/DEPORTES TEMPORALES**

**Prices Vary/Precios Varian**  
 NBA League Pass, MLB Extra Innings, NHL Center Ice, MLS Direct Kick, ESPN Game Plan, ESPN Full Court



**ON DEMAND & PAY-PER-VIEW**

Free On Demand .....	FREE
<i>Available FREE with Digital Cable. Disponible gratis con Cable Digital.</i>	
On Demand – New Releases & Classic Movies,	
Adult & Special Events .....	Varies
Pay-Per-View – Special Events, Adult Blocks .....	Varies
Disney On Demand, monthly .....	\$ 3.99
Here On Demand, monthly .....	\$ 7.99
Howard TV On Demand, monthly .....	\$ 13.99
Too Much For TV, monthly .....	\$ 13.99

**HIGH SPEED ONLINE/  
INTERNET DE ALTA VELOCIDAD**

Road Runner Turbo .....	\$ 56.95
Road Runner Standard .....	\$ 46.95
Road Runner Basic .....	\$ 36.95
Road Runner Lite .....	\$ 26.95
EarthLink Premium .....	\$ 72.95
EarthLink Broadband .....	\$ 46.95
EarthLink Lite .....	\$ 29.95
Wireless Home Networking .....	\$ 4.95
Road Runner Music To-Go .....	\$ 14.95
Road Runner Music Pack .....	\$ 9.95
Road Runner Variety .....	\$ 7.95
Road Runner Funways .....	\$ 4.95

**DIGITAL HOME PHONE SERVICE/  
TELEFONO RESIDENCIAL DIGITAL**

*Not available in all areas. No es disponible en todas las áreas.*

Digital Phone Unlimited .....	\$ 44.95
<i>Unlimited Local and Nationwide long distance calling. Llamadas ilimitadas locales y de larga distancia por toda la nación.</i>	
Digital Phone Unlimited California .....	\$ 34.95
<i>Unlimited Local and in-state calling; 5 cents per minute state-to-state long distance. Unlimited Local y in-state Calling: 5 centavos por minuto estado-a-estado larga distancia.</i>	
Second Line Unlimited Option .....	\$ 29.95
<i>Requires a primary line with the Digital Phone Unlimited package. Requiere una línea primaria con el paquete Digital Phone Unlimited.</i>	
Second Line Unlimited California Option .....	\$ 24.95
<i>Requires a primary line with the Digital Phone Unlimited California package. Requiere una línea primaria con el plan Digital Phone Unlimited California.</i>	
International OnePrice .....	\$ 19.95
VoiceMail Service (per phone number) .....	\$ 3.95
Private Listing (per phone number) .....	\$ 0.99

**EQUIPMENT/EQUIPO**

Digital, HD, DVR, HD-DVR Receiver .....	\$ 6.31
Digital, HD, DVR, HD-DVR Receiver for 2nd and each additional TV .....	\$ 8.50
<i>Includes Remote Control &amp; Digital Programming Fee. Incluye Remote Control y Digital Programming Fee.</i>	
DVR, HD-DVR Service Fee (per TV) .....	\$ 10.00
<i>DVR or HD-DVR Receivers require subscription to Digital Video Recorder Service. Los recibidores DVR o HD-DVR requieren la suscripción al servicio Digital Video Recorder.</i>	
CableCARD .....	\$ 2.75
CableCARD for 2nd and each additional TV .....	\$ 4.75
<i>Includes Digital Programming Fee. Incluye Digital Programming Fee.</i>	
Digital Programming Fee for 2nd and each additional Receiver .....	\$ 2.00
Remote Control .....	\$ 0.19

**INSTALLATION/INSTALACION**

Additional Outlet at Time of Installation .....	\$ 14.95
Custom Work Hourly Service Charge .....	\$ 30.00
Digital Phone Installation .....	\$ 19.95
DVR Service Deposit .....	\$ 50.00
High Speed Online Installation .....	\$ 19.95
Prewired Video Installation, Primary Outlet .....	\$ 19.95
Service Deposit .....	\$ 35.00
Trip Charge <sup>1</sup> .....	\$ 19.95
Unwired Video Installation, Primary Outlet .....	\$ 19.95
Wireless Router (Home Networking) Set-Up Fee, each additional PC .....	\$ 49.95

**MISCELLANEOUS FEES/CARGOS ADICIONALES**

Addressable Change of Service Fee .....	\$ 2.99
Agent Assisted Payment .....	\$ 2.99
Agent Assisted PPV Order .....	\$ 2.99
Late Payment Fee .....	\$ 4.75
Non-Sufficient Fund Fee .....	\$ 25.00
Telephone Number Transfer Charge+ .....	\$ 25.00
Telephone Number Change Fee .....	\$ 20.00

**LOST/DAMAGED EQUIPMENT  
EQUIPO PERDIDO/DAÑADO**

AC Power Cord/Converter .....	\$ 5.00
CableCARD .....	\$ 70.00
Cable Modem .....	\$ 81.00
Digital Receiver .....	\$ 120.00
DVR .....	\$ 454.00
HD Receiver .....	\$ 344.00
HDTV Adapter .....	\$ 85.00
Home Networking Device/Router .....	\$ 129.00
House Amplifier .....	\$ 43.00
Power Adapter .....	\$ 12.00
Power Cord and Adapter/Modem .....	\$ 10.00
Remote Control Unit .....	\$ 15.00
Voice Modem .....	\$ 129.00

<sup>1</sup>Applicable when adding and/or relocating outlet, upgrading and/or downgrading services, and picking up equipment. Applicable if technician determines that the problem is not related to Time Warner Cable's service or equipment. This charge may be waived if the customer subscribes to the Time Warner Cable Service Protection Plan. +Digital Phone customers transferring existing phone numbers are subject to a one time \$25 telephone number transfer charge. For customers receiving service through commercial accounts or bulk arrangements, some products, pricing and other information contained herein may not apply. Please refer to the terms and conditions of the separate agreement. Where terms are inconsistent with information in the Products & Services Price List, the terms and conditions of the separate agreement will apply. Certain restrictions apply. Certain services are available separately or as part of other levels of service. Not all services are available in all areas. Broadcast service must be purchased to subscribe to any other optional video service or tier services. A receiver and remote control must be rented to receive certain services. Pricing, programming, and packaging subject to change. FCC regulatory fee may vary during the year. ©2009 Time Warner Cable. All Rights Reserved. Prices subject to change.

<sup>1</sup>Aplicable cuando se agrega y/o se mueve el enchufe, cuando se aumenta y/o retroceden servicios, y cuando se recoge el equipo. Aplicable si el técnico determina que el problema no es relacionado con el servicio o el equipo de Time Warner Cable. Este cargo puede ser evitado si el cliente se suscribe al plan de protección Time Warner Cable Service Protection Plan. +Clientes del servicio de Teléfono Residencial Digital que transfieren números de teléfono existentes son sujetos a un cargo de \$25 para la transferencia del número de teléfono. Para los clientes que reciben el servicio a través de cuentas comerciales o convenios por volumen, ciertos productos, precios y otra información contenida aquí podrá no ser aplicable. Sírvase consultar los términos y condiciones del convenio por separado. En donde los términos sean inconsistentes con la información incluida en la Lista de Precios de Productos y Servicios, los términos y condiciones del convenio por separado serán aplicables. Podrán ser aplicables ciertas restricciones. Ciertos servicios están disponibles por separado o como parte de otros niveles de servicio. No todos los servicios están disponibles en todas las áreas. El servicio Broadcast debe ser adquirido para poder suscribirse a cualquier otro servicio opcional de video o nivel de servicios. Se deberá rentar un receptor y control remoto para poder recibir ciertos servicios. Cargos de la regulación del FCC varían durante el año. ©2009 Time Warner Cable. Todos los derechos reservados. Precios sujeto a cambio.