

EFFECTIVE AS OF DECEMBER 2009/A PARTIR DE DICIEMBRE 2009
Metro: Hacienda Heights
ALL THE BEST™ PACKAGES

All the Best.....	\$ 119.95
Digital Cable, Road Runner Standard or EarthLink Broadband, & Digital Phone Unlimited	
All the Best Basic.....	\$ 109.95
Digital Cable, Road Runner Basic, & Digital Phone Unlimited	
All the Best California.....	\$ 109.95
Digital Cable, Road Runner Standard, & Digital Phone Unlimited California	
All the Best Starter.....	\$ 99.95
Digital Cable, Road Runner Basic, & Digital Phone Unlimited California	
Surf N' View.....	\$ 82.95
Digital Cable & Road Runner Standard or EarthLink Broadband	
Surf N' View Basic.....	\$ 77.95
Digital Cable & Road Runner Basic	
Talk N' View.....	\$ 82.95
Digital Cable & Digital Phone Unlimited	
Surf N' Talk.....	\$ 74.99
Road Runner Standard or EarthLink Broadband, & Digital Phone Unlimited	
Video Extreme ¹ (additional).....	\$ 55.00
Includes your choice of an additional Digital Tier & up to 5 Premium Services	
Road Runner Turbo ² (additional).....	\$ 10.00
Increase speed up to 15Mbps	

¹ Video Extreme can be added to Digital Cable or Nuestra Tele Paquete. *Video Extreme puede ser agregado a Digital Cable o Nuestra Tele Paquete.*

² Road Runner Turbo can be added to Road Runner Standard. Actual speeds may vary. 15Mbps speed may be available in all areas Spring 2010. *Road Runner Turbo puede ser agregado a Road Runner Standard. Las velocidades actuales pueden variar. La velocidad de 15 Mbps podrá ser disponible en todas las áreas en la primavera del 2010.*

CABLE PACKAGES/PAQUETES

Digital Cable Package.....	\$ 50.95
Basic Cable and 1 Digital Tier <i>Choose your Tier/Escoja: Variety, Choice, HD, Movies, Sports, Español, and El Paquetazo Dos¹</i>	
Digital Cable Extreme Package.....	\$ 109.95
Basic Cable, choice of 5 Digital Tiers, choice of 4 Premium Services, DVR Service (optional), and Service Protection Plan	
El Paquetazo.....	\$ 37.95
Broadcast, over 30 English networks, Español Tier and El Paquetazo Dos Tier	
Nuestra Tele Paquete.....	\$ 50.95
Basic Cable and Español Tier	
Nuestra Tele Básico.....	\$ 27.95
Broadcast and Español Tier	
Broadcast.....	\$ 14.56
Basic Cable (includes Broadcast).....	\$ 53.00

DIGITAL SERVICES/SERVICIOS DIGITALES

Digital Tiers ² (each).....	\$ 5.00
Variety, Choice, HD, Movies, Sports, Español, and El Paquetazo Dos ¹	
Family Choice ³	\$ 12.99

¹ Requires subscription to Español Tier. *Requiere subscripción al Español Tier.*

² Requires subscription to Digital Cable service and a Digital Receiver. *Requiere subscripción al servicio Digital Cable y Recibidor Digital.*

³ Family Choice cannot be combined with any other video programming. Family Choice not available in all areas. *El servicio Family Choice no se puede combinar con cualquier otra programación de video. Family Choice no es disponible en todas las áreas.*

PREMIUM SERVICES/SERVICIOS

HBO®, Showtime Unlimited®, STARZ!®, Cinemax®, Playboy TV, Playboy TV en Español*	
First Premium Service.....	\$ 15.00
Second Premium Service.....	\$ 12.00
Third Premium Service.....	\$ 10.00
Each Additional Premium Service.....	\$ 8.00
Playboy TV en Español ¹	\$ 5.00
¹ With subscription to Español Tier only. <i>Con Subscripción a Español Tier solamente.</i>	

INTERNATIONAL PREMIUMS/PREMIOS INTERNACIONALES

Not all services available in all areas. *No todos los servicios son disponibles en todas las áreas.*

ART (Arabic).....	\$ 11.95
Jade Channel (Cantonese).....	\$ 9.99
Tapesh Television (Farsi).....	\$ 11.95
GMA (Filipino) - GMA Pinoy & GMA Life TV.....	\$ 14.99
TFC (Filipino).....	\$ 11.95
TV5 Monde (French).....	\$ 14.95
RAI International (Italian).....	\$ 14.95
TV Japan (Japanese).....	\$ 24.95
Han Mi TV (Korean).....	\$ 14.95
MBC (Korean).....	\$ 14.95
KAN (Korean).....	\$ 14.95
CTI (Mandarin) - CTI Zhong Tian, CCTV-4 & CCTV-9.....	\$ 11.95
ETTV (Mandarin) - Super & News.....	\$ 19.99
Phoenix (Mandarin) - North America & InfoNews.....	\$ 11.99
C1R (Russian).....	\$ 11.95
RTN (Russian).....	\$ 14.95
TV1000 Russian Kino (Russian).....	\$ 11.99
Sahara Filmy (South Asian).....	\$ 14.99
SET Asia (South Asian).....	\$ 14.99
TV Asia (South Asian).....	\$ 14.95
ZEE TV (South Asian).....	\$ 14.95
SBTN (Vietnamese).....	\$ 11.95

INTERNATIONAL PACKAGES/PAQUETES INTERNACIONALES

Not all packages available in all areas. *No todos los paquetes son disponibles en todas las áreas*

Filipino Language Package.....	\$ 24.99
Includes GMA & TFC	
Mandarin Language Package.....	\$ 29.99
Includes ETTV, Phoenix & CTI	
Russian Language Package.....	\$ 29.99
Includes C1R, RTN & TV1000 Russian Kino	
South Asian Language Package.....	\$ 29.99
Includes Sahara Filmy, SET Asia, ZEE TV & TV Asia	

SEASONAL SPORTS SERVICES/DEPORTES TEMPORALES
Prices Vary/Precios Varian

NBA League Pass, MLB Extra Innings, NHL Center Ice, MLS Direct Kick, ESPN Game Plan, ESPN Full Court

24/7 CUSTOMER SERVICE

1-888-TW-CABLE

WWW.TIMEWARNERCABLE.COM/SOCAL

DIGITAL TV

HIGH-SPEED ONLINE

PHONE



For the latest pricing and bundling information, visit www.timewarnercable.com/socal.

Para la más reciente información de precios y paquetes, visite www.timewarnercable.com/socal.

ON DEMAND & PAY-PER-VIEW

Free On Demand	FREE
<i>Available FREE with Digital Cable. Disponible gratis con Cable Digital.</i>	
On Demand – New Releases & Classic Movies, Adult & Special Events	Varies
Pay-Per-View – Special Events, Adult Blocks	Varies
Disney On Demand, monthly	\$ 3.99
Here On Demand, monthly	\$ 7.99
Howard TV On Demand, monthly	\$ 13.99
Too Much For TV, monthly	\$ 13.99

**HIGH SPEED ONLINE/
INTERNET DE ALTA VELOCIDAD**

Road Runner® Standard	\$ 48.99
Road Runner® Basic	\$ 38.99
Road Runner® Lite	\$ 28.99
Road Runner® Turbo™ (additional)	\$ 10.00
<i>Increase speed up to 15Mbps</i>	
EarthLink™ Premium	\$ 72.95
EarthLink™ Broadband	\$ 48.99
EarthLink™ Lite	\$ 29.95
Wireless Gateway	\$ 4.95
Road Runner® Music To-Go	\$ 14.95
Road Runner® Music Pack	\$ 9.95
Road Runner® Variety	\$ 7.95
Road Runner® Funways	\$ 4.95

**DIGITAL HOME PHONE SERVICE/
TELEFONO RESIDENCIAL DIGITAL**

Not available in all areas. No es disponible en todas las áreas.

Digital Phone Unlimited	\$ 44.95
<i>Unlimited Local and Nationwide long distance calling. Llamadas ilimitadas locales y de larga distancia por toda la nación.</i>	
Digital Phone Unlimited California	\$ 34.95
<i>Unlimited Local and in-state calling; 5 cents per minute state-to-state long distance. Unlimited Local y in-state Calling: 5 centavos por minuto estado-a-estado larga distancia.</i>	
Second Line Unlimited Option	\$ 29.95
<i>Requires a primary line with the Digital Phone Unlimited package. Requiere una línea primaria con el paquete Digital Phone Unlimited.</i>	
Second Line Unlimited California Option	\$ 24.95
<i>Requires a primary line with the Digital Phone Unlimited California package. Requiere una línea primaria con el plan Digital Phone Unlimited California.</i>	
International OnePrice Plan (additional)	\$ 19.95
Voicemail Service	\$ 3.95
<i>Per phone number. Por número de teléfono.</i>	
Private Listing	\$ 0.99
<i>Per phone number. Por número de teléfono.</i>	

EQUIPMENT & EXTRAS / EQUIPO y EXTRAS

Digital, HD, DVR, HD-DVR Receiver	\$ 6.31
Digital, HD, DVR, HD-DVR Receiver for 2nd and each additional TV	\$ 8.50
<i>Includes Remote Control & Digital Programming Fee. Incluye Remote Control y Digital Programming Fee.</i>	
DVR, HD-DVR Service Fee (per DVR)	\$ 10.00
<i>DVR or HD-DVR Receivers require subscription to Digital Video Recorder Service. Los receptores HD-DVR o HD-DVR requieren la suscripción al servicio Digital Video Recorder.</i>	
CableCARD	\$ 2.75
CableCARD for 2nd and each additional TV	\$ 4.75
<i>Includes Digital Programming Fee. Incluye Digital Programming Fee.</i>	
Digital Programming Fee for 2nd and each additional Receiver/CableCARD	\$ 2.00
Remote Control	\$ 0.19

INSTALLATION/INSTALACIÓN

Additional Outlet at Time of Installation	\$ 14.95
Custom Work Hourly Service Charge	\$ 30.00
Digital Phone Installation	\$ 19.95
DVR Service Deposit	\$ 50.00
High Speed Online Installation	\$ 19.95
Prewired Video Installation, Primary Outlet	\$ 19.95
Service Deposit	\$ 35.00
Trip Charge ¹	\$ 19.95
Unwired Video Installation, Primary Outlet	\$ 19.95
Wireless Gateway/Home Networking Installation Fee	\$ 49.95

MISCELLANEOUS FEES/CARGOS ADICIONALES

Addressable Change of Service Fee	\$ 2.99
Agent Assisted Payment	\$ 2.99
Agent Assisted PPV Order	\$ 2.99
Late Payment Fee	\$ 4.75
Insufficient Funds Fee	\$ 25.00
Telephone Number Transfer Charge+	\$ 25.00
Telephone Number Change Fee	\$ 20.00

**UNRETURNED/LOST/DAMAGED EQUIPMENT
EQUIPO NO DEVELTADO/PERDIDO/DAÑADO**

AC Power Cord/Converter	\$ 5.00
CableCARD	\$ 70.00
Cable Modem	\$ 81.00
Digital Receiver	\$ 120.00
DVR	\$ 454.00
HD Receiver	\$ 344.00
HDTV Adapter	\$ 85.00
Home Networking Device/Router	\$ 129.00
House Amplifier	\$ 43.00
Power Adapter	\$ 12.00
Power Cord and Adapter/Modem	\$ 10.00
Remote Control Unit	\$ 15.00
Voice Modem	\$ 129.00

¹Applicable when adding and/or relocating outlet, upgrading and/or downgrading services, and picking up equipment. Applicable if technician determines that the problem is not related to Time Warner Cable's service or equipment. This charge may be waived if the customer subscribes to the Time Warner Cable Service Protection Plan. +Digital Phone customers transferring existing phone numbers are subject to a one time \$25 telephone number transfer charge and subject to current provider's ability to release the telephone number. For customers receiving service through commercial accounts or bulk arrangements, some products, pricing and other information contained herein may not apply. Please refer to the terms and conditions of the separate agreement. Where terms are inconsistent with information in the Products & Services Price List, the terms and conditions of the separate agreement will apply. Certain restrictions apply. Certain services are available separately or as part of other levels of service. Not all restrictions are available in all areas. Broadcast service must be purchased to subscribe to any other optional video service or tier services. A receiver and remote control must be leased to receive certain services. Pricing, programming, and packaging subject to change without notice. ® & © Warner Bros. Entertainment Inc. EarthLink™ is a registered trademark of EarthLink™, Inc. ©2009 Time Warner Cable Inc. All Rights Reserved. Time Warner Cable and the Time Warner Cable logo are trademarks of Time Warner Inc. Used under license. All other trademarks remain the property of their respective owners.

¹Aplicable cuando se agrega y/o se mueve el enchufe, cuando se aumenta y/o retroceden servicios, y cuando se recoge el equipo. Aplicable si el técnico determina que el problema no es relacionado con el servicio o el equipo de Time Warner Cable. Este cargo puede ser evitado si el cliente se suscribe al plan de protección Time Warner Cable Service Protection Plan. +Clientes del servicio de Teléfono Residencial Digital que transfieren números de teléfono existentes son sujetos a un cargo de \$25 para la transferencia del número de teléfono y conforme a la capacidad del proveedor de descargar el número de teléfono. Para los clientes que reciben el servicio a través de cuentas comerciales o convenios por volumen, ciertos productos, precios y otra información contenida aquí podrán no ser aplicables. Sírvase consultar los términos y condiciones del convenio por separado. En donde los términos sean inconsistentes con la información incluida en la Lista de Precios de Productos y Servicios, los términos y condiciones del convenio por separado serán aplicables. Podrán ser aplicables ciertas restricciones. Ciertos servicios están disponibles por separado o como parte de otros niveles de servicio. No todos los servicios están disponibles en todas las áreas. El servicio Broadcast debe ser adquirido para poder suscribirse a cualquier otro servicio opcional de video o nivel de servicios. Se deberá arrendar un receptor y control remoto para poder recibir ciertos servicios. Precios, programación y paquetes sujetos a cambios sin aviso. ® y © Warner Bros. Entertainment Inc. EarthLink™ es una marca registrada de EarthLink™, Inc. ©2009 Time Warner Cable. Todos los derechos reservados. Time Warner Cable y la insignia de Time Warner Cable son marcas registradas de Time Warner Inc. Utilizado debajo de licencia. El resto de las marcas registradas siguen siendo la característica de sus dueños respectivos.